

User locked out of account



Users locked out must call +44 7873 752 710 during business hours and follow up with an email. Immediate availability is crucial to resolve the issue promptly, otherwise, the request will be downgraded.



Any Abstract user locked out of their account must call +44 7873 752 710.

This number is available Monday-Friday 09:00 till 17:30 GMT, excluding BH.

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Once you have called your issue in, you **MUST** also follow up the request with an email, or your manager can do this on your behalf.

To

Cc

Bcc

URGENT: Unable to login

Hello,

Further to my call I am unable to login, for reason X, Y, Z.

Please can you assist.

Thanks
Demo



We ask that you are immediately available for us to resolve this issue.

Failure to make yourself available within the hour will result in your request being downgraded to a P3.